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To Whom It May Concern:

I have had the pleasure of working with Phil Jaderborg over the past ten years. When I met him, he worked for a client and after a few years, my firm became his client. He pulled us out of a huge jam with our tax software, which was causing our systems to crash literally 5 - 10 times a day. Phil and his firm recommended some new workstations, helped us get them setup, and earned our trust. Since then, Phil has installed 3 of my new servers migrating us from Novell to Windows Server and XP. He also helped us with our remote clients who access our accounting software to do their bookkeeping from their offices. We started out with 10 separate computers running pcAnywhere and are now on our second Citrix Server.

Phil has given us outstanding service over the years. His dedication to his job and his knowledge of computers and operating systems makes him one of a kind. We will miss him dearly and wish him much success in his new location.

Respectfully submitted.

Cheri Takaya, Network Manager